



ANUT CAT & DOG HOTEL

DOG/CAT/OWNER INFORMATION

Client Name			
Animal Names		Breed	
Weight		Gender	

I herewith confirm that my dog/cat was vaccinated at least 7 days prior to each visit and not more than 1 year prior to arrival.

In the past year my dog/cat has been vaccinated for:

Canine Distemper	YES		NO	
Canine Infectious Hepatitis	YES		NO	
Canine Parvovirus	YES		NO	
Leptospirosis	YES		NO	
Kennel Cough	YES		NO	
Rabies	YES		NO	
Cat Flu	YES		NO	
Feline Panleucopaenia	YES		NO	
Feline Leukaemia	YES		NO	
Feline Immudodeficiency	YES		NO	

****Please attach copy of Vaccination Certificate***

Flea Medication?	YES		NO	
De-Wormed?	YES		NO	
Medical Conditions? If so, please give details	YES		NO	

Allergies?	YES		NO	
Any surgeries recently? Give details	YES		NO	

Dog/Cat Dietary Information			
Dogs/Cat Brand of Food			

Can we give your Dog/Cat Treats	YES		NO	
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Dog's Temperament and Behavioral History

Has your dog ever attended a day care?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Has your dog ever stayed at a kennel?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Does your dog regularly socialise with other dogs?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Are the interactions positive?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Are your dog temperamental?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Does your dog chew his bedding or furniture?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Has your dog ever bitten another dog?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Has your dog ever bitten a human?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
Has your dog had obedience training?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>

ACCOMMODATION AGREEMENT AND TERMS AND CONDITIONS

- 1 Whilst all reasonable care and precaution is taken looking after your animal/s at Anut Cat and Dog Hotel, it is distinctly understood that no liability is borne by the Proprietors in respect of any losses or damage to the animal/s through sickness, escape, or from any other cause whatsoever.
- 2 No responsibility is taken for collars, leads, containers, etc. left at the premises.
- 3 It remains the responsibility of the owners to examine and satisfy themselves as to the suitability of the accommodation offered and on the signing hereof agree, that they are satisfied with such conditions.
- 4 It is understood that only cats & dogs that are up to date with all their vaccinations will be accepted at our facilities. Vaccinations must be done at least two weeks prior to check in date. Proof of such must be provided.
- 5 All cats & dogs must be on an on-going tick and flea preventative program. If any signs of ticks/fleas are evident, the cat or dog will be treated with Frontline Plus or any other suitable alternative. All charges will be added to the account of the owner. Anut recommends Bravecto for dogs.
- 6 All food and treats for dogs and cats, with full instructions are to be supplied by the owner. We can supply premium cat and dog food and treats, but this can only be done with prior arrangement and all costs will be added to the owners account. If owners require their cats to eat specific food, they must provide it. We are able to supply a Premium Dog Food when required and on request. The price per night does not include dog food.
- 7 All bedding to be provided by the Proprietor. The correct cat sand will be provided by the Proprietor. Owners may bring a small clean blanket, or familiar toy to help the dog or cat settle in. It is also understood that the Owner will take full responsibility for any damage done by their cat or dogs to any Anut Cat and Dog Hotel property. Replacement and/or repairs of such items are for the owners account.

- 8 50% of all accommodation costs must be paid in advance to secure the booking. The rest of the accommodation costs, must be settled one day before the animal/s are booked in. Any other cost incurred during the stay, must be settled one day before the animal/s are to be collected by the owner.
- 9 Day of arrival is included in the number of accommodation days.
- 10 Unless dogs or cats are collected before 10am, the day of departure will be included in the number of accommodation days. The relevant day care will be applied for cats or dogs collected after 10am but before 17:00.
- 11 Check-in and Collection times for Sleep-over Cats and Dogs
 - 11.1 Monday to Friday between 8-10am or 16-17:00. Saturdays between 08:00 and 10am only. Sundays only between 15:00 and 17:00. Public holiday by appointment only.
 - 11.2 No Dogs or cats will be accepted or released at any other time without prior arrangement
 - 11.3 Due to the fact that our four legged guests plays outside the hotel the whole day and we go on plenty of walks, our clients must give us at all times a specific pick up or drop off time even between the above approved pick up and drop off times.
- 12 Drop off and Pick up times for our Daycare guests
 - 12.1 Drop Off times for Mondays to Fridays between 07:00 and 09:00.
 - 12.2 Pick Up times for Monday to Fridays between 16:00 - 18:00
 - 12.3 Saturday, Sundays and Public holidays for Daycare must be booked in advance. The Hours for these days are different. Drop off is between 08:00-10:00 and pick up between 15:00-17:00. All other arrangements must be made in advance.
- 13 Animals that are not collected within 10 days after the agreed date of discharge may at the discretion of the Proprietors be serendered to the SPCA. It is agreed that the owner shall remain liable for the normal daily rates up to the date of departure.
- 14 Cancelations Policy
 - 14.1 Cancel 5 weeks prior to commencement of reservation will result in all deposit monies being refunded less R50 administration fee.
 - 14.2 Cancel 21 days prior to commencement of reservation will result in 70% of deposit to be refunded.
 - 14.3 Cancel 3 weeks prior to commencement of reservation will result in all deposit monies being forfeited.
- 15 All rates refer to cost per animals and are subject to seasonal change. A maximum of 3 cats or dogs are allowed per room.

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I have read and understood current rates and charges as set out in - Rates and Services.

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Owners will be contacted in the event of a medical emergency. If the owners of a sick animal could not be reached, the Proprietors will take whatever action they deem appropriate to alleviate the situation. All costs incurred will be for the owners account. The choice of Veterinarian will be at the sole discretion of the Proprietor.

I agree to the above conditions and warrant that to my knowledge the animal/s is/are in a fit and healthy condition. Owners agree to and grant Anut Cat and Dog Hotel power to care for their dogs and cats in a manner that is appropriate and suitable. Owners enable their dogs to be looked after and attended to at their own risk, and acknowledge the possibility of separation anxiety and scuffs with other dogs. By signing this agreement, Owners agree to all clauses and stipulations and to pay in full for whatever they have arranged.

Date:

Name in Print:

Owners Address:

Mobile Number:

Home Number:

In case of Emergency Number:

Email Address:

Signature:

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